

General Terms and Conditions

Please read and understand the following terms and conditions as they are binding for all ticket purchases.

No exchange of tickets will be made under any circumstances and tickets are not transferable.

No refund on tickets will be made under any circumstances except pursuant to conditions under Event Cancellation or Postponement.

In the event of a cancellation or postponement, refunds will be issued AFTER the date of the event once THEWAYOFLIFETOUR receives funds via the ticketing platform.

The tickets may be collected at the box office of the venue the date of the event 1 hour before the beginning of the event. Purchaser MUST present NRIC/Passport, Credit Card and Booking Reference upon ticket collection. We will be sending email confirmations to all ticket holders.

No third party collection allowed unless Authorization Letter is issued by the Purchaser and presented to THEWAYOFLIFETOUR upon ticket collection. Entry will be refused if tickets have not been purchased from THEWAYOFLIFETOUR or other authorized points of sale.

The resale of tickets is prohibited. THEWAYOFLIFETOUR reserves the right to cancel any tickets that have been resold.

Infants in arms or children without tickets will not be admitted unless otherwise stated in event advertisements or announcement.

Student and Senior Citizen passes (and others where applicable) must be shown to obtain discounts (where applicable) and upon admission.

Latecomers cannot be admitted until a suitable break during the performances.

Venue Owner reserves the right without refund or compensation to refuse admission to any persons whose conduct is disorderly or unbecoming.

No photography, audio or video recording is allowed during the event unless otherwise stated by the THEWAYOFLIFETOUR

THEWAYOFLIFETOUR may add, withdraw or substitute artistes and/or vary advertised programmes, event times, seating arrangements and audience capacity. We will notify any changes beyond our control to ticket holders.

THEWAYOFLIFETOUR/Venue Owner may use the ticket holder's image or likeness in any live or recorded video display, photograph or picture. The Way of Life Tour is being filmed for digital/network broad based entertainment and distribution. There will be a production crew on site filming the entire event. Upon purchasing this ticket you are giving THEWAYOFLIFETOUR consent to be featured in the production.

The Promoter/Venue Owner may postpone, cancel, interrupt or stop the event due to adverse weather, dangerous situations, or any other causes beyond his reasonable control.

The Ticket Holder agrees to submit to any search for any prohibited items including but not limited to weapons, controlled, dangerous and illegal substances and recording devices.

The Ticket Holder voluntarily assumes all risk and danger incidental to the event whether occurring prior to, during or subsequent to the actual event, including any death, personal injury, loss, damage or liability.

Information is collected from those purchasing tickets through www.thewayoflifetour.com via vCity & Stripe. Any information collected is solely for transaction purposes and will not be shared with any other parties.

Purchasers of tickets must be 21 years of age and valid identification to present upon entry.

Any complaints regarding the event will be directed to and dealt with by the THEWAYOFLIFETOUR.

PRIVACY POLICY

This privacy policy applies to information collected through our website, tele sales and authorized outlets and forms part of our General Terms and Conditions.

What information do we collect?

We collect information from you when you register on our side or fill out a form
When ordering on our site, as appropriate, you will be asked to enter your name or e-mail address before being presented with the option to purchase a ticket to the event.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:
To personalize your experience (your information helps us to better respond to your individual needs).

To send confirmation emails with payment confirmation, ticket information, and all other relevant documentation.

To process transactions

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested by the customer.

To send periodic emails containing any pertinent information regarding the date of the event purchased..

The email address you provide for order processing, maybe used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc. There will be NO SPAMMING of any sort. Emails will only be sent out of necessity and directly relate to the date of the event the ticket holder is attending.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you access your personal information.

THEWAYOFLIFETOUR guarantees that your personal data will be held in strict confidentiality and will at no time be sold or transferred to another party. All personal data is strictly confidential and will be used solely for the purposes of THEWAYOFLIFETOUR

Secure data transferal: data transfer between your computer and the THEWAYOFLIFETOUR server & is made secure by an SSL protocol code. This makes the misuse of transferred data impossib

Do we use cookies?

We do not use cookies.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conduction our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies, we therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.
Your consent

By using our site, you consent to our privacy policy

Changes to our privacy policy

If we decided to change our privacy policy, we will post those changes on this page
This policy was last modified on August 20th, 2016

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

media@thehangoverpub.com